



# INDUSTRY FINANCIAL SERVICES



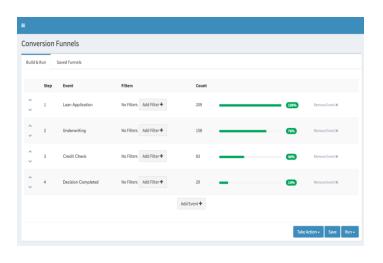
## **Internal Apps:**

- Measure and monitor effectiveness of application usage between internal lines of business
- Optimize workflows based on length of time to complete steps in each business process
- Automatically send employees messages to alert of modifications within application processes, or assistance with application errors



## **External Apps:**

- Understand For Each Personal & Business User, understand which Applications they utilize on which platforms
- Optimize and improve UX based on individual user data and send messages at key touchpoints
- Combine existing user data with usage and behavior to target promotions within web & mobile applications
- Cross promote relevant services and acquire look-alike users





#### **Internal Use Case**

Optimize Loan Origination Application processing by Agents by optimizing application process flow and providing training materials to low producers



#### **External Use Case**

Improve speed of completion for commercial title insurance applications with ongoing optimization and minimize abandonments