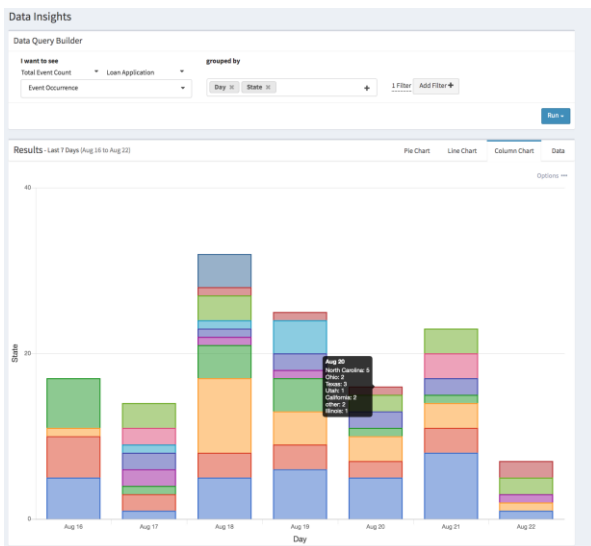# pyze

INDUSTRY
ENERGY

Internal Apps:

- Measure and monitor effectiveness of application usage of employees working from home

- Optimize workflow and processes based on individual usage results

- Automatically send employee messaging to alert of modifications within application process, or assist with errors within application

External Apps:

- Measure user online application process and determine areas of improvement

- Optimize and improve workflow based on user results and send alerts as necessary, to assist with application process of forms

- Automatically send alerts to users within application across platforms for improved UX

Internal Use Case

Aggregate citizen usage of applications by each City Department to evaluate which services require greater resources and which departments can improve service applications

External Use Case

Provide timely response and messaging to applicants for property tax extensions by ensuring workflows are intuitive, tracking errors, and , and send alert message upon accurate completion